

Notice of Changes in Rates for Water Services

At United Water, we work hard to provide you with top quality water and service in the most cost effective manner. In order to maintain compliance with increasingly stringent water quality standards, the company must invest in its facilities, which treat and deliver your drinking water.

The Pennsylvania Public Utility Commission (PUC) recently approved a rate increase for United Water Pennsylvania customers that is related to capital investments of more than \$23 million for various water system improvements made since last requesting cost recovery in 2006. The increase also was related to inflationary impacts on overall operating expenses, including water treatment chemicals and electric power.

As a result, the typical residential customer using an average of 5,000 gallons of water per month will see an average increase in the water bill of approximately \$2.52 a month or approximately 8 cents a day.

Examples of major capital projects constructed by United Water Pennsylvania since its last rate increase include three new water storage facilities at a cost of over \$4 million. These new facilities will provide an additional 4.5 million gallons of water for fire protection and will also ensure an adequate supply of water during daily peak demands and times when emergency outages occur.

An investment of \$1 million was also made to establish a new water supply source to ensure reliability. Other capital projects include the replacement of nearly 7 miles of water mains.

At United Water, we are committed to providing you with excellent service in all aspects of our business. Should you have any questions about your bill, the new rates or your water service, please call our customer service center at the toll free number listed on your bill.

To pay your bill, view your bill or register for paperless eBilling, please visit our website at www.unitedwater.com.

UNITED WATER PENNSYLVANIA

4211 East Park Drive
Harrisburg, PA 17111

In keeping with our commitment to the environment, this publication was printed on recycled paper.

©2010 United Water

www.unitedwater.com

002031210



Schedule of Water Rates

Effective Date:
March 12, 2010

UNITED WATER
PENNSYLVANIA



SCHEDULE OF METERED RATES

Average Residential Customer Bill

Consumption	Old	New 3/12/2010
Billing period: monthly (5,000 gallons)	\$ 35.82	\$ 38.34

New Rates for Water Service – General Metered Service

Consumption (per 100 gallons)	Old	New 3/12/2010
First 5,000 Gallons	\$ 0.51368	\$ 0.56187
Next 5,000 Gallons	\$ 0.47581	\$ 0.52045
Next 15,000 Gallons	\$ 0.45282	\$ 0.49530
Next 50,000 Gallons	\$ 0.39021	\$ 0.43953
Over 75,000 Gallons	\$ 0.33681	\$ 0.37938

New Rates for Water Service – General Metered Service

Rate per Month

Customer Service Charges	Old	New 3/12/2010
5/8"	\$ 8.50	\$ 10.25
3/4"	\$ 12.75	\$ 15.40
1"	\$ 21.25	\$ 21.25
1-1/2"	\$ 42.50	\$ 42.50
2"	\$ 68.00	\$ 72.82
3"	\$ 127.50	\$ 136.53
4"	\$ 212.50	\$ 227.56
6"	\$ 425.00	\$ 455.11
8"	\$ 680.00	\$ 728.18
10"	\$ 977.50	\$ 1,046.76

New Rates for Fire Service – Private Fire

Fire Protection Service: Rate per Month

Service Size	Old	New 3/12/2010
2" (or smaller)	\$ 16.04	\$ 17.42
3"	\$ 43.26	\$ 46.98
4"	\$ 55.49	\$ 60.26
6"	\$ 92.24	\$ 100.17
8"	\$ 137.49	\$ 149.31
10"	\$ 196.87	\$ 213.79
12"	\$ 273.15	\$ 296.63
14"	\$ 501.79	\$ 544.92

Private Hydrant Charge (per hydrant, per month):

	Old	New 3/12/2010
To serve a fire hydrant installed and maintained by the company, at its expense.	\$ 52.92	\$ 57.47
For fire hydrant installed and maintained by the customer.	\$ 33.48	\$ 36.36

Fire Service Rates for Public Fire Hydrants are unchanged.

Restoration of Service

A charge for restoring service after discontinuance due to nonpayment of bills or violation of the company's rules will be made as follows:

	Rate
During Normal Business Hours	\$ 50.00
During all Other Hours	\$ 75.00

