

WE ARE 100% COMMITTED

**To environmental responsibility,
sustainable development
& deep involvement
in the communities we serve.**



WE ARE TOTAL WATER PROFESSIONALS

Here at United Water, we are experts in water and wastewater management for communities across the country. We offer sustainable, environmentally sound solutions, the best thinking in water management, a proven track record, plus the global resources of our parent company, Suez Environment.

Water is our life. Our first priorities are delivering safe, clean water to municipalities and protecting their rivers and streams. But we are equally committed to our roles as environmental leaders and community partners.

We support sustainable development in the cities we serve, and we strive to make a positive difference in the neighborhoods where we work and live.

WE ARE CHAMPIONS OF THE ENVIRONMENT

Our primary tasks are providing clean drinking water and treating wastewater so it can be safely used to replenish rivers and streams.

All our treatment plants operate with utmost respect for the environment, but some have made exceptional technological breakthroughs in preserving scarce natural resources. For instance, in West Basin, CA, we operate an innovative plant

At United Water, we champion earth-friendly technologies and conservation in our facilities and communities.

that recycles wastewater for irrigation and industrial use. This facility eases the demand for scarce water supplies, conserves drinking water and helps safeguard the ocean.

As a water company, it's only natural for us to help clean up the rivers, streams and beaches gracing our locations. We roll up our sleeves for the California Coastal Commission's Adopt-a-Beach program and other initiatives across the country.

We are reducing the carbon footprint of our own operations through new technology and energy management projects. We're also showing our customers how to use water wisely through our conservation programs and our partnership with the EPA WaterSense initiative.

We operate the Edward C. Little Water Recycling Facility, recognized as a National Center for Water Treatment Technology by the National Water Research Institute.

"We've had great results thanks to open lines of communication with United Water."

– Shirley Kannegieser, Stony Creek Watershed Association, Harrisburg, PA

A team from United Water helps clean up the shoreline.



WE ARE ADVOCATES OF SUSTAINABLE DEVELOPMENT

What is sustainable development? It means finding ways to preserve a precious resource like clean water forever, while continuing to use it to meet our customers' needs today and tomorrow.

At United Water, we are working to help some of our nation's cities revitalize their water systems. Using our engineering expertise and innovative technology, we have contributed to sustainable solutions for cities by providing reliable, cost-efficient water treatment that can be the catalyst for economic renaissance and growth.

In one of the nation's largest water services public-private partnerships, we've teamed with Jersey City, NJ, to operate and maintain its

Sustainable water solutions have helped Jersey City, NJ, enjoy an economic renaissance.



complex water system. We helped Jersey City achieve environmental compliance and meet water quality standards while saving the city millions of dollars.

We've partnered with Holyoke, MA, to build and operate a combined sewer overflow wastewater treatment facility, resulting in a Connecticut River that is cleaner and that invites recreation.

We've brought sustainable development solutions to smaller communities as well. In DeSoto County, MS, we are operating a new state-of-the-art wastewater treatment facility that improves the region's waterways and enhances quality of life for one of the fastest growing counties in the nation.



"By working with United Water, we have made significant financial and environmental progress. A safe and reliable water system serves as the springboard for economic growth."

– Mayor Jerramiah Healy, Jersey City, NJ

"The river is an important part of Holyoke's history and future. Improvements to the wastewater infrastructure will help attract new businesses and retain existing ones."

– Mayor Michael Sullivan, Holyoke, MA

"We need to plan for future wastewater needs in order to attract industry, enhance the quality of life and sustain growth."

– B.J. Page, President, Board of Directors,
Regional Utility Authority,
DeSoto County, MS

Nothing is more important to us than ensuring safe, clean water for all of the customers we serve.

WE ARE YOUR COMMUNITY PARTNER



We live and work in the community right alongside you. It is our privilege to dedicate our time, dollars and know-how to better our shared neighborhoods. At United Water, we encourage employees to volunteer their time and talents to worthy causes.

You can find us planting trees along urban streets, coaching Little League or serving lunch at the local soup kitchen. One team of United Water volunteers renovates houses for low-income Jersey City, NJ, homeowners through Rebuilding Together.

Investing in community organizations is another way we at United Water put our values into action and benefit our customers. We proudly donate approximately \$1.5 million in contributions and in-kind services every year so that nonprofit organizations focused on the environment, education and humanitarian services can accomplish their worthwhile missions. Our own charity, UW Cares, pays a family's water bill if they're facing a temporary financial hardship.

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The best way to pass along the conservation message to future generations is inside schools where we've been particularly active. In one Adopt-a-School program, United Water teams with Arlington High School in Indianapolis, IN, to offer students academic tutoring, real-world internships and one-on-one mentoring. And in Springfield, MA, every fifth-grade student and teacher participates in our award-winning "World is Our Classroom" program, which explores science, math and engineering concepts against the backdrop of the wastewater treatment facility.



Our education programs help spread the conservation message to school children.

"Volunteering is one of life's gifts to each of us. We get so much more in return than we put in."

– Lynda DiMenna, United Water Volunteer at Salvation Army, West Nyack, NY

"You folks are a godsend in the giving back avenue."

– Bertram Pickell, American Cancer Society, San Antonio, TX

"United Water is known at Arlington as family. Their positive influence has led others to become actively involved in our school."

– Dr. Greenwood, Principal, Arlington High School, Indianapolis, IN



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