

## Notice of Changes in Rates for Water Services

On July 20, 2010, the Public Service Commission of the State of New York (NYSPSC) issued an Order in Case No. 09-W-0731 adopting a three-year rate plan for United Water New York. The Order authorizes the company to increase base revenues by \$9.7 million effective August 31, 2010, an additional \$6.4 million beginning the second year of the plan and \$4.3 million in the third year. This will provide United Water New York with its first rate increase since 2008.

As a result, the typical multi-family residential customer will see an average increase in quarterly water service of \$76.43 or 85 cents a day (9.56 percent) in the first year; \$100.04 or \$1.11 a day (11.43 percent) in the second year; and \$106.28 or \$1.18 a day (10.89 percent) in the third year. A full breakdown of your new service charges is included in this pamphlet. The primary reason for the increase in rates is the additional investment of approximately \$75 million necessary to support infrastructure upgrades in the transmission and distribution system, improvements to treatment facilities and equipment, and the maintenance of water quality and supply capacity over the next three years. In addition, operation and maintenance expenses have increased since the company's last rate filing.

United Water offers premium services at an exceptional value to customers. The services that United Water will deliver and the improvements that the company will make to the system are the type that can be expected from an international leader in water services:

- Compliance with stringent water quality regulations
- Delivery of high-quality drinking water, 24 hours a day, 365 days a year
- Environmental sensitivity and fiscal responsibility

At United Water we are committed to providing you with excellent service in all aspects of our business. Should you have any questions about your bill, the new rates or your water service, please call our customer service center at 877-426-8969.

To pay your bill, view your bill or register for paperless eBilling, please visit our website at [www.unitedwater.com](http://www.unitedwater.com).

### UNITED WATER NEW YORK

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BI-RC-051083110  
Multi-Family



# Schedule of Water Rates

Effective Date:  
August 31, 2010

UNITED WATER  
NEW YORK



## UNITED WATER NEW YORK

### FOR WATER SERVICE

#### SCHEDULE OF METERED RATES

This rate schedule is effective August 31, 2010 for metered customers for all quantities used, payable in arrears.

#### Multi-family Residential

Water Used*	Winter Rate	Summer Rate
For the first 900 cubic feet per quarter	\$ 2.500	\$ 3.748
For all over 900 cubic feet per quarter	\$ 3.017	\$ 4.522

\*One hundred cubic feet is equal to 748 gallons.

#### SERVICE CHARGE

This charge applies to all customer classes.

Rate
\$ 23.79 per quarter*

\*Monthly customers are billed at 1/3 of listed service charge and volume of water used.

If you have any questions about your bill, the new rates or the Commission's Order, you may call United Water or visit the New York Public Service Commission website at <http://www.dps.state.ny.us>. Access the Commission Documents section of the homepage and reference Case No. 09-W-0731. Commission Orders may also be obtained from its Central Files Office, 14th Floor, 3 Empire State Plaza, Albany, NY 12223 (518-474-2500).

#### SCHEDULE OF METERED RATES

#### PRIVATE FIRE SERVICE CHARGES

Connection	Rate per Month
Up to 1"	\$ 4.17
1"	\$ 5.57
1-1/2"	\$ 11.14
2"	\$ 16.31
3"	\$ 40.72
4"	\$ 81.36
6"	\$ 162.87
8"	\$ 325.62
10"	\$ 651.38
Hydrant Charge	\$ 72.58

#### PUBLIC FIRE SERVICE CHARGES

Connection	Rate per Month
Hydrant Charge	\$ 72.58

#### ABOUT YOUR BILL

In addition to base rates charged for water usage, you may have the following charges or credits itemized on your bill during the three-year rate plan.

*New Water Supply Source* – This surcharge will reflect costs associated with the investment in new short and medium-term water supply projects to ensure adequate water supply.

*MTBE Refund* – This surcredit will reflect the proceeds received as settlement in litigation to recover damages for water pollution caused by Methyl Tertiary Butyl Ether (MTBE) and will appear on your bill for two years.

*Long Term Water Supply Project* – This surcharge may be approved by the PSC once significant construction of a long-term water supply project has been completed.

*Revenue and Property Tax Reconciliation* – The PSC authorizes United Water to earn a level of revenue based on an average year. Adjustments or reconciliations may be made annually based upon actual revenues or property taxes.

*Recapture/Levelizing Surcharge* – In order to level rates throughout the three-year period, the PSC has set a levelizing surcharge for the third year of the plan only.

#### RESTORATION OF SERVICE

A charge for restoring service after discontinuance due to nonpayment of bills or violation of the Company's rules will be made as follows:

	Rate
During Normal Business Hours	\$ 50.00
During all Other Hours	\$ 75.00
Weekends and Holidays	\$ 100.00

#### RETURNED CHECK CHARGE:

The charge for all returned checks to the Company will be the bank charge plus \$5.00.

#### LATE PAYMENT FEE:

A late payment fee of 1.5% per month may be applied to all unpaid balances no sooner than 23 days following the mailing of the bill.

#### AVERAGE CUSTOMER INFORMATION:

		Old Rate	New Rate
Consumption	9 CCF	\$ 21.74	\$ 26.24
	227 CCF	\$ 685.24	\$ 798.74
Service Charge		\$ 5.79	\$ 23.79
Total Quarterly Bill		\$ 712.78	\$ 848.78
UIRP	4.03%	\$ 28.72	0.00% \$ -
NWSS	2.95%	\$ 21.03	0.12% \$ 1.02
RAC	3.39%	\$ 24.16	3.19% \$ 27.08
PSL 18a	1.75%	\$ 12.47	1.75% \$ 14.85
MTBE	0.00%	\$ -	-1.90% \$ (16.13)
Recapture	0.00%	\$ -	0.00% \$ -
Qtrly Bill with surcharges		\$ 799.17	\$ 875.60

