

## Notice of Changes in Rates for Water Services

At United Water we work hard to provide you with top quality water and service in the most cost effective manner. In order to maintain compliance with increasingly stringent water quality standards, the company must invest in its facilities which purify and deliver your drinking water.

The New Jersey Board of Public Utilities approved a rate increase for United Water New Jersey customers effective December 19, 2011 which was primarily related to water quality improvements and investments in our water distribution system.

As a result, the typical residential customer will see an average increase in their water bill of 16 cents a day or \$4.67 a month.

The \$30 million in improvements in the company's transmission and distribution system which carries water from the treatment plant to customer homes and businesses is one part of the increase. These new improvements include:

- New water mains and valves
- New fire hydrants and fire service lines
- New water storage tank

The company has also made infrastructure investments of approximately \$25 million in water treatment, pumping plant, metering, and other assets. These investments enhance the company's ability to provide reliable water service and fire protection.

In addition, the company has invested about \$12 million in costs related to a new customer information and billing system which replaces aging computer infrastructure.

At United Water we are committed to providing you with excellent service in all aspects of our business. Should you have any questions about your bill, the new rates or your water service, please call our customer service center at the toll free number listed on your bill.

To pay your bill, view your bill or register for paperless eBilling, please visit our new website at [www.unitedwater.com](http://www.unitedwater.com).

### UNITED WATER NEW JERSEY

69 DeVoe Place  
Hackensack, NJ 07601

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# Schedule of Water Rates

Effective Date:  
December 19, 2011

UNITED WATER  
NEW JERSEY



## SCHEDULE OF METERED RATES

### Average Residential United Water New Jersey Bill

Consumption	Old	New 12/19/2011
Billing period: 3 months 3,000 cubic feet (22,440 gallons)	\$ 125.27	\$ 139.28
Billing period: 1 month 1,000 cubic feet (7,480 gallons)	\$ 41.76	\$ 46.42

### New Rates for Water Service – General Metered Service

Consumption	Old	New 12/19/2011
Per 100 cubic feet (ccf)	\$ 3.5607	\$ 3.9703
Per 1,000 gallons (mg)	\$ 4.7603	\$ 5.3079

### New Rates for Water Service – General Metered Service

#### Rate per Quarter

Facilities Charges	Old	New 12/19/2011
5/8"	\$ 18.45	\$ 20.17
3/4"	\$ 26.28	\$ 30.26
1"	\$ 43.82	\$ 50.43
1-1/2"	\$ 87.54	\$ 100.86
2"	\$ 140.16	\$ 161.37
3"	\$ 262.81	\$ 302.57
4"	\$ 438.01	\$ 504.28
6"	\$ 875.96	\$ 1,008.56
8"	\$ 1,401.61	\$ 1,613.70
10"	\$ 2,014.80	\$ 2,319.70
12"	\$ 3,766.89	\$ 3,328.26

### New Rates for Fire Service – Private Fire

#### Metered Fire Protection Service: Rate per Month

Meter Size	Old	New 12/19/2011
1-1/2"	\$ 16.79	\$ 16.96
2"	\$ 29.97	\$ 30.27
3"	\$ 84.01	\$ 84.85
4"	\$ 133.28	\$ 134.61
6"	\$ 274.87	\$ 277.62
8"	\$ 488.66	\$ 493.55
10"	\$ 763.53	\$ 771.17
12"	\$ 1,099.48	\$ 1,110.47

#### Private Hydrant Charge:

	Old	New 12/19/2011
Per Hydrant per Month	\$ 59.04	\$ 59.63

### New Rates for Fire Service – Public Fire

	Old	New 12/19/2011
Annual Rate per Hydrant	\$ 200.16	\$ 204.12
Inch-Foot Charge	\$ 0.05361	\$ 0.05470
Former United Water Lambertville Annual Rate per Hydrant	\$ 504.00	\$ 514.08

### Restoration of Service

A charge for restoring service after discontinuance due to non-payment of bills or violation of the company's rules will be made as follows:

	Rate
During Normal Business Hours	\$ 49.00
During all Other Hours	\$ 64.00

