

WANT YOUR OPINION HEARD?

Would you like to participate in lively, news-related discussions concerning the community and United Water? Perhaps the United Water Customer Advisory Panel (CAP) is for you! On a designated evening four times a year, a team of concerned customers interested in working to improve communications between the water company and the community get together to discuss items of interest such as water supply, rates and water quality. The meetings also serve as a means for United Water to present new initiatives and programs for critique and evaluation. We are always looking for new CAP members. If you or someone you know is interested, please reach out to us via the specific contact information listed on the back of the brochure.



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WATERWAYS

January - March 2012



WHAT TIME OF YEAR IS IT? TIME TO CHECK YOUR PIPES

Winter is quickly approaching, and as temperatures drop below freezing, frost starts to make its way into the ground.

Outside water meters and pipes buried in the ground can be affected, potentially posing serious problems for buried utilities, particularly water lines.

When water lines become surrounded in frozen earth, the water inside the lines may freeze. This is a greater issue with water lines running from your home or business out to the curb that are typically smaller

than water mains in the street. As the water freezes, it expands in size, potentially preventing water from flowing properly or resulting in a crack to the water line. To help prevent such fractures and to protect the water line in your home or business, run cold water from your tap periodically. A bit of water flowing through from time to time will help protect your lines.

Winters can also be harsh on other household plumbing such as water meters and pipes located on outside walls, basements or crawl spaces. Breaks caused by freezing temperatures can lead to costly repairs. To prevent those pipes that are subject to cold or

freezing from cracking or breaking, wrap them in commercial insulation or heat tape, available at local hardware stores.

If you are planning a vacation or will be away from your home or business for an extended period of time during the winter months, remember to set the thermostat to a least a minimal heat setting to help protect pipes in case of temperature drops.

