



UNITED WATER

UNITED WATER IN INDIANAPOLIS INDIANA



FAST FACTS



CLIENT

City of Indianapolis

SCOPE OF SERVICES

Long-term operation and maintenance of city's two advanced wastewater treatment facilities (Belmont and Southport 250 million gallons per day (mgd) combined capacity; 193 mgd combined average daily flow) collection system and Eagle Creek Dam; laboratory services, industrial pretreatment monitoring and program management services.

POPULATION SERVED

800,000 residents; 41,000 businesses

ACHIEVEMENTS

83 awards including US Conference of Mayors Outstanding Public-Private Partnership Award; AMSA Platinum, Gold and Silver Awards; Mayor's Diversity Award; Mayor's Community Service Award.

Ask 100 different people

in Indianapolis what a "Hoosier" is and you're likely to get 100 different answers. Ask them which company has done the most to improve their quality of life in recent years and you're likely to hear one answer: United Water.



<< THE PAST AND FUTURE OF INDIANAPOLIS'S WASTEWATER >>

For more than a decade United Water has been improving wastewater collection and treatment services for the city of Indianapolis and the surrounding areas. The company improved the system's operations – saving Indianapolis more than \$46 million during the first four years of the contract while reducing accidents by 85 percent.

Other numbers are equally impressive. The company reduced effluent quality violations by 70 percent. The Association of Metropolitan Sewerage Agencies (AMSA) recognized these accomplishments over the years by giving United Water multiple Platinum, Gold and Silver Awards for Peak Performance.

In addition, United Water improved labor relations by signing a contract with the American Federation of State, County and Municipal Employees (AFSCME) and reducing employee grievances by 98 percent. The company has also built strong partnerships through the Supplier Diversity Program. Over the past three years, United Water has spent an average of 32 percent of all purchases with local minority- and woman-owned businesses, totaling more than \$32 million since the beginning of the Indianapolis partnership.

Suez, United Water's parent company, is the guiding force behind the creation of the International Centre for Development and Training and the commitment of more than \$1 million in research and development projects.



In addition, United Water has made a commitment to contribute 5 percent of pre-tax profits to community, charitable and cultural organizations. More than \$2 million has been invested back into the community through the Community Relations Environmental Grant. As a result of these efforts United Water has received several awards such as the Indiana

Regional Minority Supplier Development Council Circle of Excellence Award and the Indianapolis Education Association's MLK Outstanding School/Business Partnership Award.

United Water's success in Indianapolis was rewarded by contract extensions with projected savings of \$189 million through December 2007. In addition to contract operations and maintenance services, United Water provides engineering and operational expertise in several key areas of long-term planning, including the evaluation of disinfection alternatives, sludge disposal and reuse alternatives, wet weather operation optimization, odor control program improvements, distributed control system replacement, laboratory services, and industrial pretreatment monitoring. The company also assists the city with its planned capital improvement projects.

Indianapolis' infrastructure is a key component in the city's economic vitality. In fact, Forbes Magazine has named Indianapolis as one of the 10 best places in America to start a business or a career.

United Water is proud to be part of this Hoosier community which boasts small town hospitality and big city opportunities.

PROJECT HEADQUARTERS

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CORPORATE HEADQUARTERS

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