



**United Water**  
8248 West Victory Road  
Boise, ID 83709  
362-7304

In keeping with our commitment to the environment,  
this publication was printed on recycled paper.

©2010 United Water

[unitedwater.com](http://unitedwater.com)

060050110



# BUDGET BILLING



## United Water Idaho is pleased to offer its customers a Budget Billing option.

This new plan eliminates the ups and downs of billing based on water usage that varies from season to season. Now you can better manage your water bill by choosing 12 equal monthly payments, instead of the current six bi-monthly bills. This new option provides you with a predictable monthly payment that helps you manage your household budget.

## HERE'S HOW IT WORKS

Your monthly budget bill will be based on an average of your previous year's bills. Your charges will be spread out evenly over a 12-month period. At the end of the 12-month billing cycle, your budget bill will be recalculated to reflect actual consumption. As a result, your monthly payment could decrease, increase or stay the same. Either way, you'll know how to plan the monthly expenses for your household water use.

Please note that while you will receive a monthly bill, we will continue to read your meter on a bi-monthly basis.

## ELIGIBILITY

To be eligible for Budget Billing, you must :

- Be a residential customer.
- Live at the same address for 12 consecutive months.
- Ensure your account is current.

## PAYMENT OPTIONS

We encourage customers to register for our **Direct Debit** program. This system allows you to pay your bill automatically by having the payment electronically deducted from your bank account. Direct debit is a convenient and reliable method of paying your bill and the service is **free**.

You can also sign up for our **Paperless eBilling** program and help the environment. Your eBill will be sent directly to your email inbox. The eBill also has the added benefit of allowing you to pay the bill directly from your bank account and the service is **free**.



## ENROLL NOW

To sign up for Budget Billing, Direct Debit or Paperless eBilling, please contact our Customer Service Department at 362-7304 or e-mail us at [uwid@unitedwater.com](mailto:uwid@unitedwater.com).