

WE ARE 66% WATER

The rest is
equal parts
operational
innovation,
global expertise,
& commitment
to sustainability.



WE ARE TOTAL WATER PROFESSIONALS

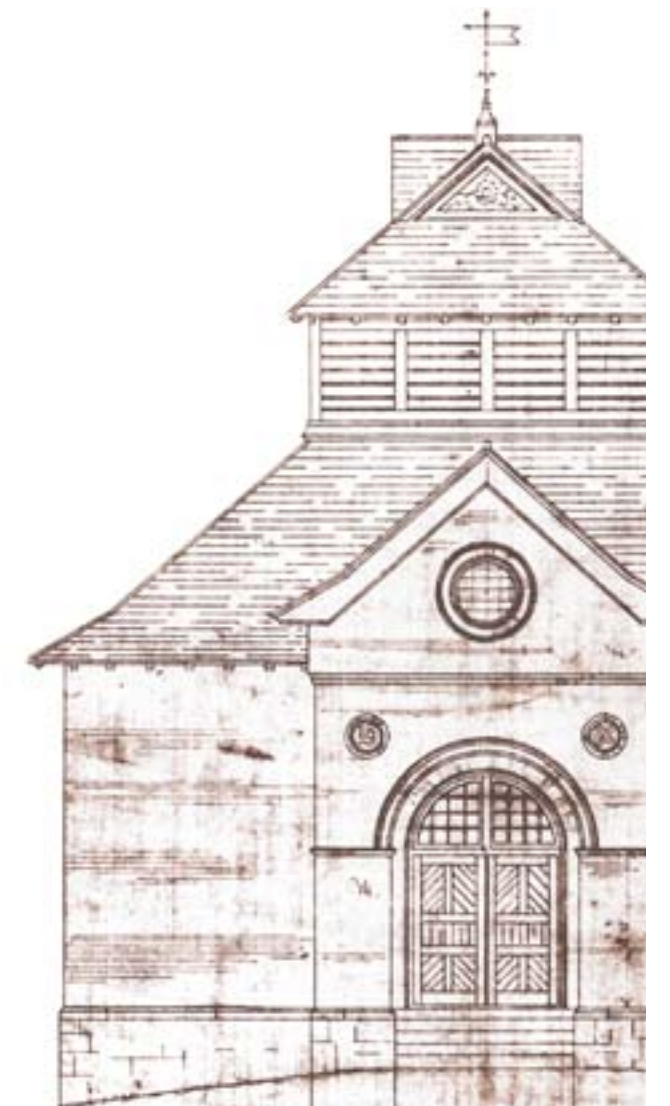
United Water is a leader in the water services industry, delivering water and wastewater services to millions of people in hundreds of communities across the country. We offer municipalities our expertise, experience and worldwide resources. Since our founding in 1869, we've served as both an owner-operator of regulated utilities and as an operator of municipal systems through public-private partnerships and contract services.

As part of Suez Environment, one of the world's leading water services companies, we offer our customers access to unmatched global resources. Thousands of dedicated professionals provide the benefit of their individual and collective expertise in water management. In addition, the scientists at our corporate family's water research laboratories continually develop significant innovations in water treatment and wastewater management.

This deep experience and global reach enable United Water to provide reliable, leading-edge local water solutions. In simple terms, we provide our customers with water that is safe to drink and wastewater management that is efficient and environmentally sound.

Opposite page: United Water's nationally certified laboratory helps ensure compliance with stringent water quality standards.

United Water brings well over a century of experience to the delivery of industry-leading water and wastewater management solutions.



WE ARE LONG-TERM PROBLEM SOLVERS

United Water builds on a long history of successful public-private partnerships in the communities it serves. This success is built on our distinct perspective as both a utility owner and a contract services operator. We are adept at creating and implementing optimum management and operational solutions to help municipal authorities provide safe, reliable, cost-effective water and wastewater services.

Beyond that, we are totally committed to environmental compliance and sustainable development that positions communities for economic growth. To help achieve these objectives,

Significant water system improvements have served as the springboard for economic growth and development in Jersey City, NJ.



we bring both global expertise and local perspective to each site we manage, from the small community water system to the large regional system.

United Water offers a full spectrum of services, including contract operations, infrastructure and tank management, customer service, metering, billing and collections, asset acquisition, design and construction and ownership.

“United Water’s flexible approach has enabled us to develop a public-private partnership customized to meet the specific needs of our town.”

– Mayor Alberto Santos, Kearny, NJ

“By all means, our expectations are being met. We were devastated by Katrina and United Water came in and helped us out tremendously.”

– Mayor Melvin Mack, Laurel, MS



The dedication of individual employees helps ensure efficient operation of large wastewater treatment facilities in Indianapolis, IN.

WE ARE INNOVATORS IN OUR INDUSTRY

We are industry leaders in using advanced technology and innovation to provide the highest quality water services. Only United Water combines a century-plus of industry experience with the resources of the world's largest water and wastewater research program. Together they enable us to deliver expert solutions to help communities meet their current and future water management challenges.

To remain on the forefront of technology, United Water collaborates with water companies around the world through the R+i Alliance, the research and innovation arm of Suez Environment. Working together brings the strength of many companies to bear on the critical issues of cleaner, safer water and cost efficiencies. We can incorporate both U.S. and worldwide perspectives and access a broader pool of experts.

Wastewater treatment plants in Jacksonville, FL, use environment-friendly ultraviolet (UV) technology to disinfect effluent.

Sophisticated monitoring is just part of the advanced technology at the Haworth, NJ, drinking water plant.





Leading-edge technologies at United Water plants nationwide exemplify our expertise in delivering solutions-based services:

Ozone and DAF technology. Our 200-million-gallon-a-day drinking water plant in Haworth, NJ, disinfects water with new high-efficiency ozone technology. It's also the largest U.S. water treatment plant to use High-Rate Dissolved Air Flotation, a technology we introduced in the U.S. at our treatment plant in West Nyack, NY. This process, in which ultrafine air bubbles make contaminants float to the surface, removes water contaminants and algae, in a fraction of the plant size needed for more conventional processes.

Our ozone pilot plant helps to ensure that the most effective treatment processes are used to achieve high-quality drinking water.



Close-up of membrane filter

Membrane technology.

We operate state-of-the-art facilities in Boise, ID; Harrisburg, PA; and San Antonio, TX; among others,

that produce high-quality water via advanced membrane technology. Raw water is passed through microporous fiber walls to effectively filter out unwanted bacteria, microorganisms and invisible contaminants.

Reverse osmosis. Our planned Rockland County, NY, desalination plant will combine membrane technology and reverse osmosis to purify water from the Hudson River. Pressure on the saline water side of the membrane reverses the natural water flow to achieve energy-efficient desalination. The result? An added supply of fresh, high-quality drinking water. The technique of reverse osmosis is also working in Burbank, CA, where the facility we operate efficiently recycles wastewater for irrigation or industrial use.

In addition to technological innovation, we at United Water are committed to employing best practices at every level of management and operations in order to deliver the most effective and efficient water and wastewater services.

R+i

As members of the R+i Alliance, United Water and Suez Environment water companies work toward new solutions in eight areas:

- *Asset management*
- *Energy efficiency*
- *Metering/demand management*
- *Odor control*
- *Sludge management*
- *Storm water management*
- *Water & health*
- *Water resources management*

WE ARE CHAMPIONS OF THE ENVIRONMENT



United Water's environmental and operational performance speaks for itself. It also earns major industry and government awards, among them:

- *NACWA Peak Performance Platinum and Gold Awards (at multiple plants)*
- *U.S. Conference of Mayors Outstanding Public-Private Partnership Award*
- *National Council for Public-Private Partnerships Project Recognition Award*
- *California Plant-of-the-Year Award*
- *Top 10% of Water Systems Recognition, Massachusetts DEP*
- *Pennsylvania Water Environment Association Award*
- *Energy Efficiency Forum's Innovative Energy Management Award*

United Water is committed to meeting the most exacting challenges our partners face. Nowhere is this more evident than in our commitment to regulatory compliance and environmental stewardship. By providing cost-effective services that meet or exceed local, state and national water and wastewater requirements, we earn our partners' confidence every day.

But we go beyond that, providing sustainable solutions, reducing our carbon footprint, and otherwise controlling our environmental impact. United Water uses technologies, products and practices that reduce pollution and waste, conserve water and protect our rivers and streams.

We are helping cities revitalize their water systems to trigger economic renewal or meet other municipal goals. We sponsor cleanups of the rivers, streams and beaches gracing our locations. We are spreading the conservation message to our customers, too, encouraging them to use water more wisely.

*Opposite page:
A tree-planting is just one example of United Water employees' commitment to their communities.*

WE ARE YOUR COMMUNITY PARTNER



More than any other business, we come into your homes every time you turn on your tap. So it's natural for us to do more to enhance the communities we serve. It is our privilege to dedicate our energy, dollars and know-how to better the neighborhoods where we live and work.

United Water employees regularly volunteer their time and talents to the Rebuilding Together and Adopt-a-Beach programs, as well as to the Salvation Army and hundreds of other nonprofit groups. As a company, we proudly donate approximately \$1.5 million each year in contributions and in-kind services to help local environmental, educational and humanitarian organizations accomplish their missions. We are actively involved in education, most notably sponsoring successful Adopt-a-School programs at the high school level.

FOR MORE INFORMATION

For well over a century, United Water has worked to enhance its reputation as an industry leader by staying ahead of changing times and pioneering new technologies. Today we are more committed than ever to excellence.

We invite you to learn more at our company website: www.unitedwater.com



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