

Since we work at night, your water should be perfectly clear by morning.
If not:

- Run your COLD water tap for a few minutes until your water clears;
- Avoid using hot water during this short period;
- If discoloration continues, or if you have any questions, call our customer service team at 362.7304.

For daily updates of where crews are flushing, call 362.7334.



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Annual water main flushing program



Every spring, United Water Idaho flushes the water mains in our distribution system to clear any iron and manganese buildup. These minerals occur naturally and are not harmful to health, but can affect water clarity.

United Water Idaho takes water quality and customer service seriously, which is why we're sending you this notice of our annual water main flushing program.

Beginning April 18 and continuing through May 20, United Water crews will be flushing hydrants each night from 10:00 PM to 6:00 AM, Sunday through Thursday.

April 18th through May 20th, 10:00 PM to 6:00 AM

During these hours you may experience a temporary drop in water pressure or have discolored water.

The enclosed map shows approximately where our crews will be working during the month-long program. If you have any questions, please contact our customer service department at 362.7304.

While your water is perfectly safe, we recommend that you wait until it clears before drinking, washing clothes or using dishwashers.

