

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER



ESTE INFORME CONTIENE INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.

Monitoring Requirements Not Met for United Water Delaware

Our water system recently failed to meet a drinking water monitoring requirement. Three of our 12 continuous individual filter monitors stopped working around 10 pm on 3/8/2010. On 3/9/10 United Water Delaware became aware that we failed to collect samples every 4 hours from each of these 3 filters as required when the continuous monitor is not working. Although this incident was not an emergency and water leaving our Stanton Plant met all regulations during this time, as our customers, you have a right to know what happened and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. From 3/8/10 at 10 pm until 3/9/10 at 6 am, we did not monitor three filters' effluent for turbidity and therefore cannot be sure of the quality of our filter effluent for these three filters during that time.

We were required to take a single sample every 4 hours for these three filters at 10 pm on 3/8/10 and at 2 am and 6 am on 3/9/10 because communications were lost from the computerized continuous monitors. Sampling results are routinely recorded every 15 minutes from these monitors when functioning normally. After the situation was identified, samples were conducted on these three filters at 10:00 am and 11:35 am on 3/9/10 and all results met compliance standards. At 1:30 pm on 3/9/10, communications were restored to the three

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continuous filter turbidity monitors. It is important to note that the water leaving our Stanton Plant met all regulations, including turbidity, during this entire time.

What should I do?

There is nothing you need to do. You do not need to boil your water or take other corrective actions. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours. We will notify you of any emergencies. We will also post this information on our web site at www.unitedwater.com.

What is being done?

Every four hours samples were conducted on these three filters at 10:00 am and 11:35 am on 3/9/10 and all results met compliance requirements. At 1:30 pm on 3/9/10, communications were restored to the three continuous filter turbidity monitors. Again it is important to note that the combined filter turbidity was monitored and was in compliance.

For more information, please contact Sharon Fillmann at 717-561-1103 x 1611 or at 2000 First State Blvd, Wilmington, DE 19804.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by United Water. State Water System ID#: DE0000564

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